



TO:

Homes Direct 365 Limited, Unit E1, G4 Commerce Way, Skippers Lane Industrial Estate, Middlesbrough, Cleveland, TS6 6UR

I/We [*] hereby give notice that I/We [*] cancel my/our [*] contract of the sale of the following goods.

[*]

Ordered on [*] / received on [*],

Name of consumer(s):

Address of consumers(s):

Signature of consumer(s) (only if this form is notified on paper):

Date:

[*] Delete as appropriate.

Within the terms of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 all deliveries should be inspected at your earliest opportunity and any returns of unsuitable items to be reported to within 14 days of receipt (under which multiple goods are ordered by the consumer in one order but some are delivered on different days, the cancellation period ends at the end of 14 days after the day on which the last of the goods come into the physical possession) to ensure we are able to deal with your enquiry.

The customer is asked to examine as soon as reasonably possible after delivery and notify Homes Direct of any fault or damage as soon as reasonably possible and we will arrange a collection for the damaged items. Homes Direct 365 will refund postage on faulty items. The customer is responsible for the postage on non-faulty or unwanted items.

If using our bespoke service and the items is cancelled, then a 20% restocking fee will apply.

As a reputable, honest and respected company, Homesdirect365 adhere with health and safety requirements - and due to the current culture of litigation we have to notify that we will NOT be held responsible for any damage to good and/or property as a result of deliveries beyond the threshold of your property. Once you or a person on your behalf has signed the delivery paperwork, we shall, in NO event, be held responsible for any damage to either your property or goods delivered. This decision is final and no allowances can be made. Please note that all goods delivered via a staircase and/or upstairs are handled at the property owners own risk.