



## **Cancellation Form**

(Complete and return this form only if you wish to withdraw from the contract)

To: Homes Direct 365, 6-7 Macklin Avenue, Cowpen Lane, Billingham, TS23 4BY

I/We [\*] hereby give notice that I/We [\*] cancel my/our [\*] contract of sale of the following goods [\*]:

Ordered on [\*/received on [\*],

Name of consumer(s),

Address of consumer(s),

Signature of consumer(s) (only if this form is notified on paper),

Date

[\*] Delete as appropriate

You are referred to our Terms and Conditions which set out the circumstances in which you may exercise a right to cancel your contract with us.

Where you are cancelling your contract under the terms of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 and you have received delivery of the Product(s) ordered you are required to pay for the safe return of the Product(s) back to us at the above address, either by post or other form of delivery as appropriate. If you would prefer us to collect the Product(s) from you then we will charge our standard delivery charge.

If you are cancelling Product(s) which has been supplied by our bespoke service in accordance with your specified requirements, then a 20% restocking fee will apply.

Where you are cancelling your contract as it has failed to comply with ss. 9-14 of the Consumer Rights Act 2015 then we will bear the costs of returning the Product(s) to us which shall not exceed our standard delivery charge.